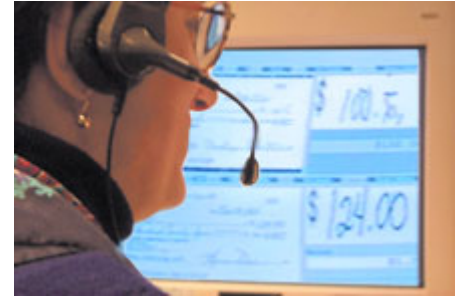


Electronic Document Management Solutions is INTRIA's suite of services for:

- Paper and electronic document capture and ingestion
- Archive and retrieval

We currently provide secure web-based retrieval to 7,200 users across Canada, through a fully scalable system that is presently scaled to provide more than 10 million document retrievals annually.



### Service Features

- State of the art functionality with low up-front and ongoing cost; cost-effective pay-as-you-grow approach.
- Improved business operations at call centres, branches, etc., based on immediate access to needed documents.
- Improved customer service through enterprise-wide concurrent access to and sharing of information between operational centres.
- Improved customer confidentiality.

### What This Service Delivers to You

- Freedom to focus capital investment and internal resources on core business.
- Lower processing costs.
- Reduction in or elimination of the fixed costs associated with onsite storage of paper documents.
- Reduction in resources spent looking for or recreating missing documents.
- Improved customer satisfaction.
- Easier compliance with regulatory requirements and privacy legislation.

### Key Service Components

- Document preparation
- State of the art document scanning
- Indexing of document images and electronic reports
- Exceptional quality management
- Archiving and retrieval (web-based or via CD-ROM), complemented by paper document storage as required